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**ROKADA
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WE KNOW A WAY!

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COMPANY POLICY

"Rokada" company policy involves security guarantee and assurance all of the procedures with cargo, the high level of service at competitive prices based on co-operation of qualified employees.

The quality of our services is a fully satisfaction of requirements and needs of our customers: cargo owner, shipping and forwarding agent, cargoshipper, cargoreciever. Our main customers are legal entity.

It defines their requirements for our services:

- direct transportation at competitive prices;
- excellent service;
- providing the full range of integrated services;
- fast processing and delivery of cargo.

To meet "Rokada" customer needs we need to provide:

- necessity of resources (financial, labour and technological supply);
- minimum delivery terms;
- storage;
- competitive prices.

Our main potential for achieves our goals is our employees. That is why our task is continuous professional development and staff motivation. Our counteragents, sub-suppliers and customers are central in providing the process of required quality.

The Group of "Rokada" companies since 1993 exists in the logistics services market not only in Ukraine but also in Europe and for this time we build a perfect structure to work with our customers providing instant services, reliable and affordable logistics services.